Andrew Baxter

Indianapolis, IN | (317)-446-1938 | asbaxter1@gmail.com
https://andrewbaxter.dev/

Experience

The Wursta Corporation / *Google Workspace Developer*   April 2023 - Present

- Sole developer of Wursta's first public add-on, currently available in the Google Workspace store.
- Implemented caching for regularly occurring API calls, resulting in an average 60% reduction in load times across key user integrations.
- Collaborate with clients to understand business needs and develop custom solutions.
- Implement generative AI solutions to automate repetitive tasks.
- Integrate GWS with third-party applications to improve business process and cohesion.
- Provide technical support and training to clients on usage and best practices.

FedEx Ground / *P&D Coordinator*   May 2022 - April 2023

- Analyzed and presented detailed service reports using powerBI dashboards.
- Leveraged service reports to identify and update an outdated sort rule, leading to a 7% reduction in miscellaneous delivery failures.
- Coordinated day-to-day operations between FedEx Ground and service providers.

FedEx Ground / *Sort Manager*   Oct 2021 - May 2022

- Managed a team of 20+ operations managers responsible for over 400 employees.
- Oversaw the operational success of a sort processing around 80,000 packages daily.
- Successfully developed and executed many action plans designed to improve company metrics.

FedEx Ground / *Area Manager*   Jan 2021 - Oct 2021

- Managed, and trained, and engaged a team of operations managers.
- Increased weekend sort efficiency by approximately 10% by consolidating destinations into more manageable load areas.

FedEx Ground / *Operations Manager*   Dec 2018 - Jan 2021

- Managed teams of package handlers through multiple areas of the operation.
- Delivered performance feedback, managed employee time cards, and trained new hires.

Skills

Javascript, HTML, CSS, Apps Script, AppSheet, Git, MySQL, MongoDB, React, ExpressJS, NodeJS, Python, Generative AI, Cloud Computing, Management, Client Engagement, Project Management

Education

Butler University   May 2022 - Nov 2022
Accelerated full stack web development program

Ball State University   August 2014 - May 2018
Completed coursework in criminal justice and digital forensics